Meeting the Growing Need for Geriatric Mental Health Expertise: Electronic and Tele-Consultation

VA 39781 / 20.BC.MA.10293GERI1111.A

Program: Start November 14, 2019  Program: End November 14, 2019

Place
Access the training at your computer workstation with telephone capability or a local site for viewing. You will need to access the Adobe Connect and dial into the VANTS call for this presentation.

- Presentation on Adobe Connect: http://va-eere-ees.adobeconnect.com/geriatric/
- Audio available via Adobe Connect or through VANTS 1 (800) 767-1750 then 98651#

Purpose Statement
The purpose of the Meeting the Mental Health Needs of Aging Veterans: Promising Practices webinar series is to build and maintain awareness about promising models of geriatric mental health care among VHA inter-professional clinical and healthcare staff. The Veteran population is aging, and a large cohort of Vietnam era Veterans is in their 60’s and 70’s. Many in this group may have behavioral or mental health concerns that require assistance from VHA clinical staff and health care teams. The need for this training is due to knowledge gaps created by new and emerging geriatric mental health care models and treatment approaches, and improvements and updates to existing care options.

This live, knowledge-based virtual training will address the challenge for meeting geriatric mental health needs among aging Veterans, in part due to shortage of mental health professionals with specialized geriatric training. This panel discussion will address strategies for enhancing access to geriatric mental health consultation for clinicians seeking specialist input. The presenters will discuss regional VH telepsychiatry, e-consultation, and teleconsultation models. Discussion will focus on clinical needs that such consultation services may address, barriers to access especially in rural areas, and innovative models for addressing gaps in care. With this training, VA professionals be able to identify consultation models that may help to meet specialized geriatric mental health needs in their local VA Medical Centers and/or VISNs.

Target Audience
The target audience includes psychologists, physicians, physician assistants, pharmacists, nurses, social workers, occupational therapists and certified counselors and other staff who provide mental health services to older Veterans, and health trainees in these disciplines including peer support specialists.

To learn more about EES and its programs, products and services, visit vaww.ees.lrn.va.gov (VA Intranet) or call the EES Customer Service Center at 1-877-EES-1331 or EESCSC@va.gov
Outcome/Objectives
At the conclusion of this educational program, learners will be able to:

1. identify three potential gaps in care for older Veterans for which a geropsychiatry consult may help;
2. list three barriers to access to mental health services for older adults, particularly in rural areas; and
3. summarize core components of three local or regional geriatric mental health consultation models.

Registration/Participation in the Activity Procedure

1. Length of course: 1.0
2. Review EES Program Brochure
3. Attend and participate in 100% of program activity

Instructions for Completing Registration in TMS

Registration: It is essential that you use the course link and follow the instructions below to register for Meeting the Growing Need for Geriatric Mental Health Expertise: Electronic and Tele-Consultation before the training starts 11/14/2019.

Meeting the Growing Need for Geriatric Mental Health Expertise:
Electronic and Tele-Consultation

Be sure to click Register Now rather than Assign to Me or Start Course.

Instructions for Registration:
1. If you have not registered for the course:
   a. Control-Click on the Item Link above.
   b. Log in to TMS.
   c. On the right side of the page there are three buttons: “Assign to Me”, “Start Course” and “Register Now”.
2. Select the “Register Now” button.
3. After you select “Register Now”, all your offering choices will appear. Select the time/date that works with your schedule.

(NOTE: If you select “Add to Learning Plan” option, this will add the training to your My Learning pod, but it does not register you for the training. You will then need to Register Now and register.)

4. After clicking on the “Register Now” button, the date, time and location for the scheduled offering will appear.
5. Select this program by clicking on the “Register Now” button to the right of the offering.

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6. On the next page, add the accreditation you would like to receive from the dropdown – “Accredited Requested.” Then click on the “Confirm” button on the upper right side of the page. This will register you and add the training to your My Learning/No Due Date and you will receive an enrollment email confirmation from TMS.

Instructions for Verification of Attendance
1. Log in to TMS
2. If you have not registered for the course, you will need to do so
3. When the program is over, find the course in your My Learning pod
4. Click on Start Course or Continue Course button to the right of the course title
5. Look for the link titled “Confirm Attendance”
6. Before clicking on this link, be sure you have completed all links before “Confirm Attendance”
7. Click on Confirm Attendance
8. A new window will open and say ‘Thank you! Your attendance is now confirmed. Please close window”
9. Click “Close Window”
10. You have now verified your registration for this course, and should see a green check mark and completion date next to the “Confirm Attendance”

Instructions for Completing Evaluation in TMS to Access Accredited Certificate
Please note: Program evaluations must be completed within 30 days of the conclusion of the program in order to receive a program certificate.

After the program is over, you must complete the self-certification in TMS. If you did not register for the program, the TMS administrator will reconcile the registration list and mark you complete. You must still complete the evaluation before you can receive your certificate.
1. Log in to TMS
2. Locate the course on your My Learning
3. For Enduring Material: Click on Continue Course
4. For Enduring Material: Be sure you have completed all the objects
5. For Enduring Material: Click on the Self-Certification and self-certify, if appropriate
6. Locate the pending evaluation on your My Learning in the Due Later section, under course title.
7. Click on “Start Course Survey”.
8. Complete evaluation content and click “Submit”.
9. Click “Return to Online Content Structure.”
10. Follow the below instructions to access your accreditation certificate.

ACPE considers credit as a statement of credit instead of a certificate of credit

To access your accredited certificate in TMS, please follow the steps below:
1. From the Home screen in TMS, click on “My History.”
2. Hover the mouse over the title of the program, and click “View Details” in the popup window that appears. DO NOT click on the “Print Certificate” here – this will give you the generic TMS certificate.

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3. In the Completed Work Details screen, you should see a section named “Accreditation Details.”
4. Click the “Print Accredited Certificate” button next to your requested Accreditation.

Your Accredited certificate should appear on the screen for you to save or print.

**Accreditation/Approval**
The accreditation organizations for this course are listed below.

**Joint Accreditation for Interprofessional Continuing Education (JA IPCE)**
In support of improving patient care, VHA Employee Education System is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

**Accreditation Council for Continuing Medical Education (ACCME)**
The VA Employee Education System is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

**American Nurses Credentialing Center (ANCC)**
VHA Employee Education System is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

*Note: ANCC continuing nursing education contact hours are not accepted by the California Board of Registered Nursing (CA BRN) toward license renewal for CA-licensed registered nurses (RNs) and advanced practice nurses (APNs), unless the CA-licensed nurse-participants are physically outside of the state of CA when they start and complete activities sponsored by an ANCC accredited provider of continuing education for nurses.*

**National Board for Certified Counselors (NBCC)**
The Veterans Affairs Employee Education System is an NBCC-Approved Continuing Education Provider (ACEP™) Provider #5927 and may offer NBCC-approved clock hours for events that meet NBCC requirements. The ACEP solely is responsible for all aspects of the program.
Designation of Continuing Education

**Joint Accreditation for Interprofessional Continuing Education (JA IPCE)**

This activity was planned by and for the healthcare team, and learners will receive 1.0 Interprofessional Continuing Education (IPCE) credits for learning and change. (JA IPCE might not be recognized by all state boards. Please also print your accredited certificate for your professional practice for re-licensure purpose)

**Accreditation Council for Continuing Medical Education (ACCME)**

The VA Employee Education System designates this live activity for a maximum of 1.0 *AMA PRA Category 1 Credit(s)™*. Physicians should claim only credit commensurate with the extent of their participation in the activity.

**ACCME non-physician certificate option (ACCME-NP)**

This course provides *Category 1 AMA Physicians Recognition Award™* CME credit (ACCME) for physicians. ACCME – NP (or ACCME-Non-Physician) may be used to provide attendees other than MDs, DOs a certificate that documents their attendance, and indicates that the accredited provider offered *Category 1 AMA Physicians Recognition Award™* CME credit for the course or activity. ACCME – Non-Physician refers to healthcare professionals other than physicians.

**Accreditation Council for Pharmacy Education (ACPE)**

The VA Employee Education System is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education Program JA4008199-0000-19-815-L04-P. This program is accredited for 1.0 contact hour(s). The Employee Education System maintains responsibility for the program. Continuing Pharmacy Education (CPE) credits will be awarded to participants and accreditation records will be on file at the Employee Education System. In order to receive continuing pharmacy education credit, participants must attend 100% of the program and complete an evaluation form. CPE will be reported directly to participants’ NABP e-Profiles and State Boards.

**American Nurses Credentialing Center (ANCC)**

VHA Employee Education System designates this educational activity for 1.0 contact hours in continuing nursing education.

**Note:** ANCC continuing nursing education contact hours are not accepted by the California Board of Registered Nursing (CA BRN) toward license renewal for CA-licensed registered nurses (RNs) and advanced practice nurses (APNs), unless the CA-licensed nurse-participants are physically outside of the state of CA when they start and complete activities sponsored by an ANCC accredited provider of continuing education for nurses.

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American Psychological Association (APA)

The Veterans Health Administration, Employee Education System is approved by the American Psychological Association to sponsor continuing education for psychologists. The Veterans Health Administration, Employee Education System maintains responsibility for this program and its content.

This activity is approved for 1.0 hour(s) of continuing education credit.

Association of Social Work Boards (ASWB)

As a Jointly Accredited Organization, VHA Employee Education System is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. VHA Employee Education System maintains responsibility for this course. Social workers completing this course receive 1.0 Ethics continuing education clock hours.

New York State Education Department (NYSED) Social Work Board

The Department of Veterans Affairs, Employee Education System SW CPE is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #0065.

Social workers will receive 1.0 continuing education clock hours for participating in this course.

American Occupational Therapy Association (AOTA)

Veterans Health Administration, Dept. of Veterans Affairs, Employee Education System is an AOTA Approved Provider (#7375). This Intermediate course is offered for 1.0 contact hour(s)/ AOTA CEU(s) (Classification Codes - Domain of OT; OT Process: Intervention). The assignment of AOTA CEUs does not imply endorsement of specific course content, products, or clinical procedures by AOTA.

National Board for Certified Counselors (NBCC)

The Veterans Affairs Employee Education System is an NBCC-Approved Continuing Education Provider (ACEPTM) and designates this approved activity for 1.0 clock hour(s).
Statement of Participation
A certificate of completion will be awarded to participants and accreditation records will be on file at the Employee Education System. In order to receive a certificate of completion from EES, you must register in the TMS, attend 100% of the program and complete the evaluation as directed, and then: go into your Completed Work, hover over the title, and choose View Details to print your accredited certificate.

Report of Training
It is the program participant’s responsibility to ensure that this training is documented in the appropriate location according to his/her locally prescribed process.

Program Schedule
Program Schedule Date: 11/14/2019

<table>
<thead>
<tr>
<th>Time</th>
<th>Topic/Title</th>
<th>Faculty</th>
</tr>
</thead>
<tbody>
<tr>
<td>3:00-3:10 pm ET</td>
<td>Overview&lt;br&gt;• Clinical issues that may benefit from geriatric MH expertise&lt;br&gt;• Shortage of geriatric MH professionals</td>
<td>Julie Filips</td>
</tr>
<tr>
<td>3:10-3:20 pm ET</td>
<td>West Los Angeles geriatric psychiatry e-consultation program&lt;br&gt;• Problems requiring consultation&lt;br&gt;• E-consult process&lt;br&gt;• Scope, limitations, and potential outcomes of geropsychiatry e-consults&lt;br&gt;• Example of completed e-consult</td>
<td>Denise Feil</td>
</tr>
<tr>
<td>3:20-3:30 pm ET</td>
<td>Montana VA Geriatric Evaluation and Management (GEM) tele-clinic&lt;br&gt;• Serving frontier and rural populations&lt;br&gt;• Interprofessional team and virtual consultation&lt;br&gt;• Potential for health professional education and training</td>
<td>Joanna McCormick</td>
</tr>
<tr>
<td>3:30-3:40 pm ET</td>
<td>VISN 23 telepsychiatry service&lt;br&gt;• Goals and target populations/care settings&lt;br&gt;• Process and procedures to develop and sustain multisite consultation</td>
<td>Julie Filips</td>
</tr>
<tr>
<td>3:40-3:45 pm ET</td>
<td>Summary and Recommendations</td>
<td>Julie Filips</td>
</tr>
<tr>
<td>3:45-4:00 pm ET</td>
<td>Question and Answer</td>
<td>All presenters</td>
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<tr>
<td>4:00 pm ET</td>
<td>Adjourn</td>
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# Faculty and Planning Committee Listing

* Denotes planning committee member  
+ Denotes faculty 

| *Marie Dewitt, MD | Denise Feil, MD |
| Psychiatrist | Physician |
| Iron Mountain Medical Center | Greater Los Angeles Healthcare System |
| Iron Mountain, MI | Los Angeles, CA |

**Planning Member for ACCME and ACCME-NP**

| +Julie Filips, MD | Matthew Fuller, PharmD |
| Adult and Geriatric Psychiatrist | National PBM Clinical Pharmacy Program Manager |
| N-WIHCS VA | Psychiatry and Geriatrics |
| Lincoln, NE | Brecksville, OH |

**Planning Member for ACPE**

| *Michele Karel, PhD, ABPP | Rebecca Mabe, BS, MSW, LCSW |
| Psychologist/National Mental Health Director, Geriatric Mental Health | Associate Chief, Mental Health Service Community Programs |
| Office of Mental Health and Suicide Prevention VA Central Office | Salt Lake City VA Healthcare System |
| Washington DC | Salt Lake City, UT |

**Planning Member for APA Planning Member for NBCC**

| +Joanna McCormick, PhD | *Jenny Moye, PhD |
| Director of Psychology Training Programs | Associate Director of Education and Evaluation |
| Montana VC Healthcare System | Boston VA Health Care System |
| Fort Harrison, MT | New England GRECC |
| | Bedford, MA |

**Planning Member for ASWB Planning Member for NYSED**

| *Patrick Osborne, LMFT, LSCSW, LAC | *Susan Schultz, MD, DFAPA |
| HUDVASH Social Worker | Geriatric Psychiatrist |
| Colmery-O’Neil VA Medical Center | James A. Haley Veterans Hospital |
| Topeka, KS | Tampa, FL |

**Planning Member for ANCC**

| *Sharyn Sullivan, MSN | *Ellen Van Nest, RN |
| Clinical Nurse Specialist | Chief Nurse Mental Health Care Line |
| Mental Health Service | Chillicothe VA Medical Center |
| Washington VA Medical Center | Chillicothe, OH |
| Washington, DC | |

| *Deborah Voydetich, OTR/L, SCLV | *Tim Walsh, MBA |
| Occupational Therapy Discipline Lead and Blind Rehab Specialist | Project Manager |
| VACO | Employee Education Resource Center |
| Washington, DC | St. Louis, MO |

| Planning Member for AOTA |

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EES Program Staff
Tim Walsh, MBA
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(314) 894-6483
St. Louis, MO
Kimber Polette
Lead Media Education Technician
Employee Education System
St. Louis, MO
314-894-6845

Deadline Date
This program will no longer be authorized for continuing education credit after: 12/14/2019.
Information on participation may be obtained from Tim Walsh, Education Project Manager,
Employee Education Resource Center, 1 Jefferson Barracks Drive Bldg. 2, St. Louis, MO 63125,
phone: 314-894-6483, or e-mail: Tim.Walsh2@va.gov.

Cancellation Policy
Those individuals who have been accepted to attend and need to cancel: log into TMS, hover
over the registered title and withdraw themselves at least two weeks prior to the program.

Accessibility Statement: (Reasonable Accommodation)
The U.S. Department of Veterans Affairs (Employee Education System) is committed to
providing equal access to this meeting (or event) for all participants. If you need alternative
formats or services because of a disability, please contact Tim Walsh, Project Manager,
Employee Education Resource Center, 1 Jefferson Barracks Drive Bldg. 2, St. Louis, MO 63125,
phone: 314-894-6483, or e-mail: Tim.Walsh2@va.gov with your request.

Disclosure Statement
The VA Employee Education System (EES) must ensure balance, independence, objectivity, and
scientific rigor in all of its individually sponsored or jointly EES sponsored educational
activities. All prospective faculty and planning committee members participating in an EES
activity must disclose any relevant financial interest or other relationship with: (a) the
manufacturer(s) of any commercial product(s) and / or provider(s) of commercial services
discussed in an educational presentation, and (b) any commercial supporters of the activity.
Relevant financial interest or other relationship includes, but is not limited to, such things as
personal receipt of grants or research support, employee or consultant status, stockholder,
member of speakers’ bureau, within the prior 12 months. EES is responsible for collecting such
information from prospective planners and faculty, evaluating the disclosed information to
determine if a conflict of interest is present and, if a conflict of interest is present, to resolve such
conflict. Information regarding such disclosures and the resolution of the conflicts for planners
and faculty shall be provided to activity participants. When an unlabeled use of a commercial
product or an investigational use not yet approved by the FDA for any purpose is discussed

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EES Customer Service Center at 1-877-EES-1331 or EESCSC@va.gov
During an educational activity, EES shall require the speaker to disclose that the product is not labeled for the use under discussion or that the product is still investigational.

The faculty and planning committee members reported that they had no relevant financial relationships with commercial entities in any amount that occurred within the past 12 months that create a conflict of interest.

This activity includes no discussion of uses of FDA regulated drugs or medical devices which are experimental or off-label.

* The ACCME defines “relevant financial relationships” as financial relationships in any amount occurring within the past 12 months that creates a conflict of interest.