**DATE AGENCY DESCRIPTION UPDATED:** 8/16/14

**NAME OF AGENCY:** The Salvation Army, Missoula Silvercrest Residences

**ADDRESS:** 1550 South 2\textsuperscript{nd} Street West #125, Missoula, MT 59801

**MAILING ADDRESS:** 1550 South 2\textsuperscript{nd} Street West #125, Missoula, MT 59801

**CONTACT PERSON:** Loree West  
**PHONE:** 406-541-0455

**CONTACT EMAIL:** Loree.West@USW.salvationarmy.org

**AGENCY WEBSITE:** none

**STUDENT PREFERENCE:**  
- BSW student [ ]  
- MSW student [ ]  
- Either BSW or MSW [X]

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**A. BRIEF OVERVIEW OF AGENCY SETTING**

The Salvation Army Silvercrest Residence exists to provide clean, safe, and comfortable housing to low-income persons, and to do so in an environment that is sensitive and responsive to the needs of individual residents, but not intrusive of personal privacy. We have 50 one bedroom apartments and we are located directly behind The Good Food Store. There is a great room where residents can congregate and have pot luck suppers, visit or have activities as arranged. This is a HUD subsidized residence.

**B. DESCRIPTION OF CLIENT GROUP**

Residents must be 62 yrs. old or older. Men and women reside here who can live independently. The key difference between independent living and other housing options is the level of assistance offered for daily living activities. Just as with regular housing, you can hire in-home help to assist you in an independent living facility. However, if you or a loved one requires round-the-clock help with eating, dressing, and using the toilet, or requires regular medical assistance, other housing options such as assisted living facilities or nursing homes may be a better fit.

**C. LEARNING OPPORTUNITIES**

Silvercrest staff consists of an onsite manager, a maintenance person and a service coordinator. A student would work closely with the person in the Service Coordinator position. The service coordinator makes sure that residents have the support they need to live independently successfully. For example helping residents fill out applications for Medicaid, SNAP, LIEAP and other benefits available for seniors. A student would be able to gain a good understanding of elder needs and issues and programs available in the community. A student would also be in charge of exploring and setting up activities for seniors such as exercise in the great room, crafts, etc.

**D. EXPECTATIONS OF STUDENTS**

- Consistency in attendance
- Cheerful helpful demeanor
- Compassionate
- Good personal boundaries
- Keep confidentiality of residents
- Work closely and supportively with existing staff
- Willingness to listen to the same stories repeatedly 😊